Smart Brevity: The Power of Saying More with Less

Axios and Gallup Communications Study





Smart Brevity[®] is the key to communicating with employees more effectively to improve engagement.

Why it matters

Employees who report getting enough information to do their job well are 3 times more likely to be engaged at work.

- Most employees want shorter communications at work.
- Leadership does not communicate effectively with the rest of the organization.

70% of employees prefer to receive shorter communications.

Poll question: When you receive digital communications, do you prefer longer or shorter communications?

4% 26% Longer No preference items 70% Shorter items

Only 20% of employees strongly agree that their leaders communicate effectively with the rest of the organization.

Poll question: The leadership of my organization communicates effectively with the rest of the organization.

80% All others 20% Strongly agree

Reality check

Employees who report that they miss important workrelated communication very often/often are:

- 52% less likely to be engaged.
- 30% less likely to be thriving.
- 46% more likely to report stress.

The other side

Employees who strongly agree that they get enough information to do their job well are:

- 2.9 times more likely to be engaged at work.
- 32% more likely to be thriving.
- 4 times lower rate of burnout.

The big picture

Effective communication throughout the organization is the key to employee engagement and satisfaction.

Go deeper

To learn more about the Gallup – Axios Communications Study, please contact <u>help@axioshq.com</u>.

See how Axios HQ is helping leaders everywhere us Smart Brevity to sharpen their most important workplace communications. <u>Learn more.</u>